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**From:** Jeannie Ruiz [jruiz@govsci.com]  
**Sent:** 3/21/2012 8:39:04 PM  
**To:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]  
**Subject:** RE: Agilent Vacuum Pump Quote  
**Attachments:** Q191083-MA AMHURST.pdf

Thank you for the opportunity!

**Jeannie Ruiz**  
**Sales Account Manager**  
**Government Scientific Source**  
**12351 Sunrise Valley Drive**  
**Reston, VA. 20191**  
**Tele: 703-734-1805**  
**Fax: 703-734-1803**

-----Original Message-----

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Friday, March 16, 2012 10:29 AM  
**To:** Jeannie Ruiz  
**Subject:** RE: Agilent Vacuum Pump Quote

Hi Jeannie,

We have no sales rep for consumables. SANDRA CASTRO-NGUYEN [sandra\_castro-  
nguyen@non.agilent.com] was the sales rep I spoke with for the pump quote. The pump price \$ 2659.00, then  
with the return of the old pump we will be credited the \$701.00. I hope this answers your questions. Sorry for the  
confusion, everyone was unsure how to proceed with this, because it is a repair for existing equipment.

Thanks,

Jim

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**From:** Jeannie Ruiz [mailto:jruiz@govsci.com]  
**Sent:** Friday, March 16, 2012 9:43 AM  
**To:** Hanchett, James (DPH)  
**Subject:** RE: Agilent Vacuum Pump Quote

Good Morning James,

Where on this quote does is show the dollar amount of the pump you are returning? Is it included with the price?  
Also who is your Agilent sales rep?

**Jeannie Ruiz**  
**Sales Account Manager**  
**Government Scientific Source**  
**12351 Sunrise Valley Drive**  
**Reston, VA. 20191**  
**Tele: 703-734-1805**

**Fax: 703-734-1803**

-----Original Message-----

**From:** Hanchett, James (DPH) [mailto:james.hanchett@state.ma.us]  
**Sent:** Thursday, March 15, 2012 2:09 PM  
**To:** Jeannie Ruiz  
**Subject:** Agilent Vacuum Pump Quote

Hi Jeannie,

I need a quote from Agilent for vacuum pump part #G3170-80025. Attached is a quote I received today from Agilent for the vacuum pump we need, I don't know if you can use it. We will be retuning old pump for a \$701.00 credit. So when pump is ordered you must inform them of the return so appropriate packaging material will be sent to us.

Thanks,

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]

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